

The PCC Operating System

Make attenders disciples who reorient their lives to be formed by Jesus, together, for others.

The 5 Nevers

CHARACTER

- 1 Never Stop Learning
- 2 Never Compare
- 3 Never Give Up
- 4 Never Hold Back
- 5 Never Alone

The 5 Priorities

VALUES

- 1 Jesus-First
- 2 Practice-Based
- 3 Honor-Filled
- 4 Home-Grown
- 5 Mission-Focused

The 5 Pieces

HOW WE CHANGE

- 1 Teaching
- 2 Community
- 3 Practice
- 4 Holy Spirit
- 5 Moments & Marathons

The 3 Seasons

HOW WE PACE

- 1 Sprint Jan–Apr · we grow
- 2 Recover May–Jul · we reset
- 3 Marathon Aug–Dec · we implement

The 3 FADs

HOW WE WIN

- 1 Job Profile one sentence
- 2 Focus Areas three per season
- 3 Win & Deliverables as measured by...
- 4 Refresh with your Direct Report

The 9 Core Practices

TRAINING

- 1 Sabbath
- 2 Scripture
- 3 Simplicity
- 4 Hospitality
- 5 Peacemaking
- 6 Generosity
- 7 Fasting
- 8 Prayer
- 9 Witness

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The 3 Tiers of Ownership

HOW WE DECIDE

- 1 Decide It in your seat
- 2 Discuss It across the seats
- 3 Recommend It above your seat

The 6 Meetings

HOW WE MEET

- 1 Decision-Making
- 2 Brain-Trust
- 3 Alignment
- 4 Training & Development
- 5 Review & Retrospective
- 6 Relationship Building

The 6-Point Inspection

HEALTH

- 1 Cockpit doctrine & direction
- 2 Body onboarding & scheduling
- 3 Fuel Tank finances
- 4 Left Engine service flow
- 5 Right Engine location & facility
- 6 Wings outreach

The 10 Team Commandments

HOW WE WORK

- 1 We address 2s before they're 10s
- 2 No meeting without an agenda & action items
- 3 Expectations before accountability
- 4 Right person, right seat, right season
- 5 Self-correcting, never self-condemning
- 6 Love people, use plans
- 7 More, then better, then new
- 8 Feedback by EBI: Even Better If...
- 9 We don't rush to moralize decisions
- 10 We lean in, not out

The Mantras

LANGUAGE

- | | |
|---|------|
| Dazzled or disappointed. | 2023 |
| We don't make attenders, we make disciples. | 2023 |
| Moments & marathons. | 2024 |
| Set the tone. | 2024 |
| Intentional and invitational. | 2025 |
| Unseen isn't unnoticed. | 2025 |
| We never attack feedback. | 2025 |
| We set the sails, He brings the wind. | 2026 |
| Peace by piece. | 2026 |